



Important Technical information

TMD Friction remains consistent in terms of quality:

- **DON Recall: TMD warns against the use of DON car brake pads manufactured between May 2018 and September 2018**
- **TMD Friction asks garages and car drivers to check DON brake pads**
- **Extensive program expansion towards light commercial vehicles**

Leverkusen, August 26, 2019. After internal quality inspections last year found that the first batch of DON car brake linings (May to September 2018 production period) under certain conditions reached less than the defined braking performance, they were immediately recalled.

The affected products were launched in July 2018 and recalled in October 2018. Under some conditions, they could not achieve the defined braking performance in some applications. As a result, it may sometimes come to a reduced braking effect.

The friction lining manufacturer used all communication channels to comprehensively inform its distribution network. With success, on the trade side, there are no more deposits of the affected batch in the market. In order to achieve the maximum return rate, garages should check whether brake pads of the conspicuous batch still exist in your DON inventory. This should also be checked by motorists themselves who bought new brake pads in the parts trade from July to October 2018 or by their workshop. Furthermore, TMD Friction asks workshops to identify customers with affected vehicles and to contact them to replace the brake pads.

The identification of the affected products is very simple:

- The packaging on the white data field beside the Don logo is missing the words "Everyday Brakes", see. Fig. 1. and Fig.2
Fig 2 Packaging bearing this name is 100% compliant
- The batch number can be found on the back plate of the covering, see. Fig. 3. The numbers involved range from 180202 - 181017

Workshops that are unsure can contact their dealer or TMD Friction at any time. On-site sales representatives can be contacted on this topic at any time. TMD Friction will cover the replacement and replacement costs.

If you are not sure whether the affected brake pads were installed in your vehicle, please contact your garage.



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Captions:



Recalled Product

Fig. 1, easy identification of parts affected by the recall in two steps: The word "Everyday Brakes" is missing beside the DON logo on the white data field



Fig. 2, 100% compliant product packaging (New Product changes)



Fig. 3, second step, batch no. Check on the back plate of the covering: The affected batch numbers 180202 - 181017 are clearly recognizable

TMD FRICTION

A NISSHINBO GROUP COMPANY



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About TMD Friction

TMD Friction, a wholly owned subsidiary of Nisshinbo Holdings Inc., is a leading global manufacturer of brake linings for the automotive and brake industries. In addition to disc and drum brake linings for passenger cars and commercial vehicles, the product portfolio also includes brake linings for racing and friction materials for industry. With the Textar, Nisshinbo, Mintex, Don, Pagid and Cobreq brands, TMD Friction supplies the worldwide aftermarket. Under the brand names Cosid and Dynotherm, TMD Friction also develops and produces friction linings for the industry. The TMD Friction Group has four locations in Germany and more in Europe, the US, Brazil, Mexico, China, Japan and South Africa and employs approximately 4,700 people worldwide. More information at www.tmdfriction.com

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